Jermaine Blake

Software Developer

PHONE	EMAIL	ADDRESS	LINKEDIN
(416) 624-4220	info@jermaineblake.dev	Toronto, ON	linkedin.com/in/jermaineblake

PROFESSIONAL SUMMARY

Full Stack Software Developer passionate and enthusiastic about learning and building purposeful applications backed by over 10 years of success across multiple business roles and a strong understanding of the full customer experience.

PERSONAL PORTFOLIO & REPOSITORIES

jermaineblake.dev

github.com/jermzblake

CORE COMPETENCIES

✔ Collaboration	✔ Communication	✔ Process Improvement
✔ Full-Stack Software Design & Coding	✔ Problem-Solving	✔ Adaptability
✔ Accountability	✔ Cross-Functional Engagement	✔ Emotional Intelligence

TECHNICAL COMPETENCIES

✔ RESTful APIs	✔ JavaScript	✔ Node.js
✔ SQL, NoSQL databases	✔ Python	✔ Redis
✔ React	✔ Express & Koa	✔ Mongoose
✔ HTML5	✔ CSS & SaSS	✔ AWS
✔ MVC Framework	✔ Git/GitHub (version control)	✔ OOP

Jermaine is excellent at following through on tasks to make sure they are completed. Jermaine thinks through the different scenarios and possibilities to come up with a reasonable, well-thought-out solution.

Stuart Bustard, Area Manager, Enterprise Rent-a-Car

EDUCATION

Certificate of Completion, General Assembly, Toronto	Sept 2020 - Dec 2020
450+ hours, Software Engineering Immersive Program	

Bachelor of Science, University of Guelph	Sept 2006 – May 2011
Major, Biological Science, Graduated with Honours.	
Varsity football team member	

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PROFESSIONAL EXPERIENCE

Black Professionals In Tech Network, Toronto, ON   Mar 2021 – Present
BPTN is bridging the network gap between Black talent and career opportunities across North America.

Senior Full Stack Software Developer
- Built and launched, from inception, a Multi-Sided Networking Enterprise Platform ([Obsidi](#)).
- Tech lead, responsible for the backend.
- Mentored Junior and Intermediate Software Developers.
- Collaborated cross-functionally including, our offshore team.
- Participated in design sessions.
- Developed in an Agile environment.
- Writing high-quality, clean, reusable, and well-documented code.

Accomplishments and successes are highlighted to indicate value offered and a consistent focus on excellence.

Full Stack Software Developer – BPTN	
Challenge	Our new offshore development team (along with our own QA) was having difficulty understanding and utilizing API endpoints documented in Postman
Solution	Add detailed descriptions of what endpoints were for, what their parameters were, what the response should look like and any other pertinent details
Result	Had less back and forth with offshore and QA teams to explain endpoints. This saved time and increased productivity

Branch Manager – Enterprise Car Share	
Challenge	Undocumented damage costs were higher than expected.
Solution	Implemented improved training and procedures for vehicle inspections, particularly with cargo vans which faced costly repairs. Implemented a video documentation procedure for staff usage for every vehicle inspection.
Result	Undocumented damages were reduced by 60%.

Full Stack Software Developer – BPTN	
Challenge	When sending emails from our Backend instance recipients were receiving duplicate emails.
Solution	Set up a cron-job instance in our infrastructure to handle all automated jobs such as sending emails.
Result	The application was able to handle multiple automated jobs without interfering with our normal backend processes and email recipients no longer received multiple emails

Branch Manager – Enterprise Car Share	
Challenge	Due to our service shop being closed on weekends, we had limited ability to service vehicles on the weekend. A vehicle that was unavailable at the busiest time of the week was costly.
Solution	Due to a relationship I had built and fostered with another shop, I worked out an arrangement with them to service our vehicles on the weekend, or when our service centre was overwhelmed.
Result	We experienced considerably less downtime over the weekend and more vehicles were available to our customers.

PROFESSIONAL EXPERIENCE (continued)

GENERAL ASSEMBLY TORONTO, Toronto, ON   Sept 2020 – Dec 2020
General Assembly is a pioneer in education and career transformation, specializing in today's most in-demand skills.

Software Developer
- Built full-stack web applications using Node.js, Express, MongoDB, React, PostgreSQL, Django technologies.
- Collaborated on a real-time, multiplayer, trivia application. Managed gitflow workflow for application by using branches for new features. Reviewed dozens of pull requests to ensure code quality and consistency.
- Implemented Object-Oriented Design process.
- Utilized Git and GitHub.
- Effectively coded design based on mock-ups and wire-frames utilizing CSS, Materialize, Bootstrap, and other front-end frameworks.

ENTERPRISE CAR SHARE/RENT-A-CAR, Toronto, ON   Oct 2014 – July 2020
Enterprise offers carsharing services through two premier brands – Enterprise CarShare (U.S. and Canada) and Enterprise Car Club (U.K.).

Branch Manager

- Developed Risk Management policies and processes to address loss, theft, and damage.
- Ensured team members took ownership of the need to address adverse incidents.
- Negotiated lease agreements in a highly competitive market with high-priced locations in Toronto.
- Developed partnerships and managed vendors and accounts.
- Conducted oversight for fleet management from maintenance and repair to recall projects, staff training and 3rd party, vendors.
- Ensured compliance with company policies and procedures and applicable legislation.
- Managed the branch Accounts Receivables and collections.

KIDS COLLEGE, Seoul, South Korea   Mar 2013 – Mar 2014
ESL Teacher

CHUNGDHAM LEARNING, Daegu, South Korea   Aug 2011 – Mar 2013
Head ESL Instructor
Won the Teacher of the Term Award

CERTIFICATIONS

AWS Certified Cloud Practitioner

PASSIONS/INTERESTS

Sports, Music, Technology, Gaming, Science, Education

Football Coach, Camp Olympia